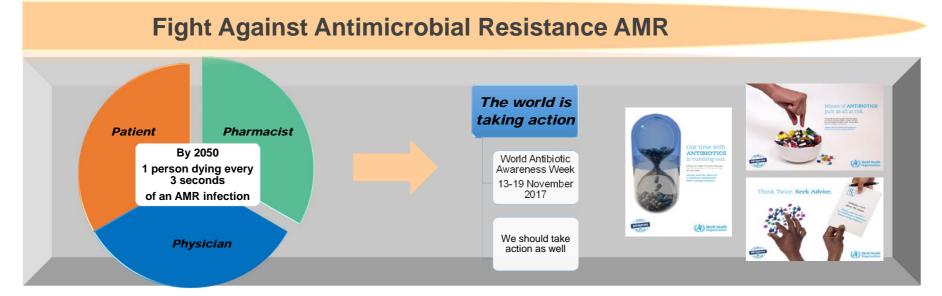
Annual congress المواجعة The Seven-Star Pharmacist الأدوار السبعة للصيدلي

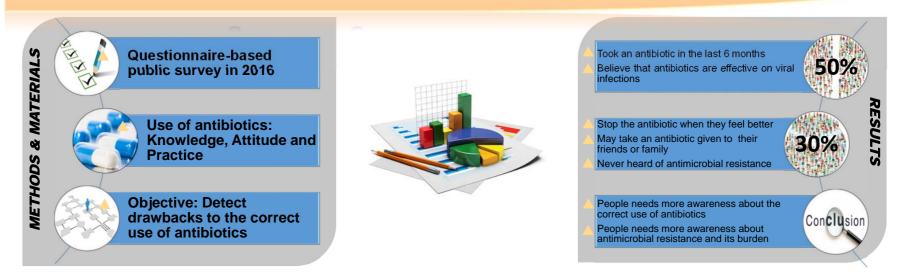
OPL Research Committee. November 2017

## The Pharmacist's Fight Against Antibiotic Misuse

نقابة صيادلة لبنان ORDER OF PHARMACISTS OF LEBANON



### **Fight with Figures and Evidence**



### Fight through Raising Awareness



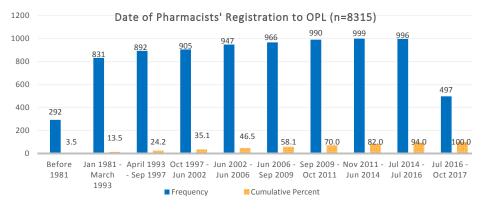


### <mark>نقابة صيادلة لبنان</mark> ORDER OF PHARMACISTS OF LEBANON

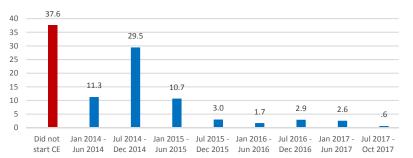


90.5%

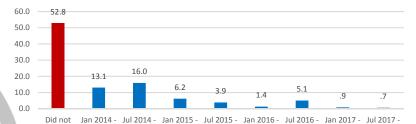
### **OPL Continuing Education Program**



Percentages of 8315 Pharmacists Who Started Live CE



#### Percentage of 8315 Pharmacists Who Started Online CE



 Did not
 Jan 2014 Jul 2014 Jan 2015 Jul 2015 Jan 2016 Jul 2016 Jan 2017 Jul 2017 

 start CE
 Jun 2014
 Dec 2014
 Jun 2015
 Dec 2015
 Jun 2016
 Dec 2016
 Jun 2017
 Oct 2017

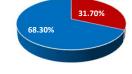




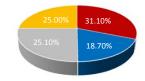
Percentage of 8315 Pharmacists who Started Any CE

100.0%

80.1%



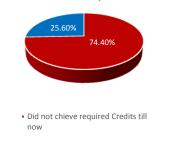
Percentage of Enrolled Pharmacists (n=5679) using Online Courses for CE



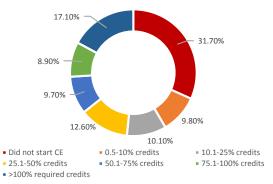
Did not start CE
 Has started CE

• No online courses • <33% online • 33-68% online • 68% and more online

Percentage of Enrolled Pharmacists (n=5679) Who Achieved the Required Number of Credits



Achieved Overall Percentage of Required Credits



**OPL CE Committee** 

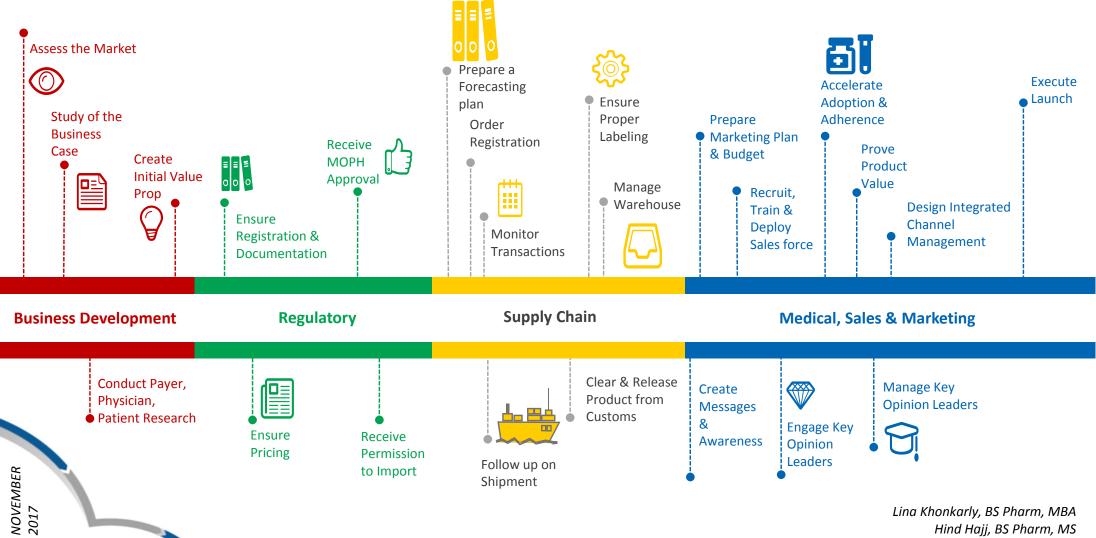


# نقابة صيادلة لبنان ORDER OF PHARMACISTS OF LEBANON



## **Cross Functional Role of a Manager**

in a Pharmaceutical Company



Hind Hajj, BS Pharm, MS



# نقابة صيادلة لبنان ORDER OF PHARMACISTS OF LEBANON

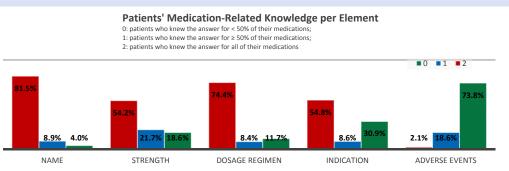


## **Medication Safety**

Stay Vigilant and Report

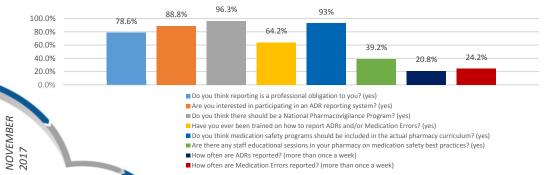
## **CURRENT SITUATION IN LEBANON**

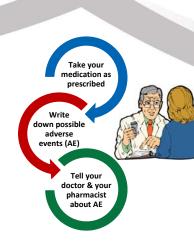
#### 1. General Population



#### 2. Hospital Pharmacists







**Our Initiative** Our Goal A safer and more effective use of medications for everyone!

#### **Our Commitment** Implement a Medication

Safety culture despite several barriers to Medication Safety

### **3. Community Pharmacists**

#### Attitude of the community pharmacists about pharmacovigilance

Creating the Medication Safety subcommittee

Designing the Medication Safety reporting tool

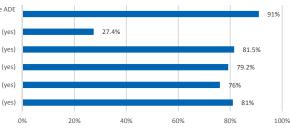
Organizing CE sessions on Medication Safety Providing incentives for

Analyzing reported

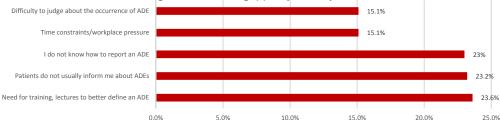
submissions

reporting

Do you think pharmacovigilance training for pharmacists can influence ADE reporting patterns (yes) Have you ever received pharmacovigilance training/education (yes) Do you know the resources to be used when needed to identify an ADE (yes) Do you think ADE reporting should be a compulsory activity for you (yes) In your opinion, is the pharmacist in charge of reporting an ADE (yes) Have you ever come across an Adverse Drug Event (ADE) (yes)



#### What might be the challenge(s) for you to report an ADE?



**OPL** Medication Safety Committee



# نقابة صيادلة لبنان ORDER OF PHARMACISTS OF LEBANON



## The Role of the Community Pharmacist in **Oral Health**

#### Promote oral health & hygiene

ifficulty deciding

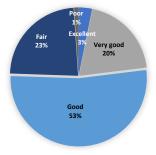
when to refer

0%

Advise on the appropriate use of dental products & recognize the signs and symptoms of the most frequent oral health problems Know when to refer to a dentist/physician Know your limits!



#### KNOWLEDGE & PERCEPTION OF THE COMMUNITY PHARMACISTS REGARDING THEIR ROLE IN ORAL HEALTH





How do you rate your level of knowledge for most of the common oral conditions?



imited interaction

hetween dentists

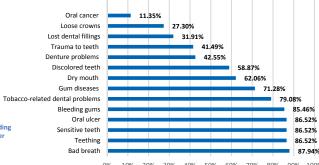
and pharmacists

38%

preventing community pharmacists from delivering oral health education within the community?

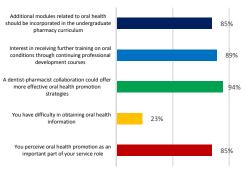


#### CONFIDENCE & PERSPECTIVES OF THE COMMUNITY PHARMACISTS REGARDING THEIR ROLE IN ORAL HEALTH

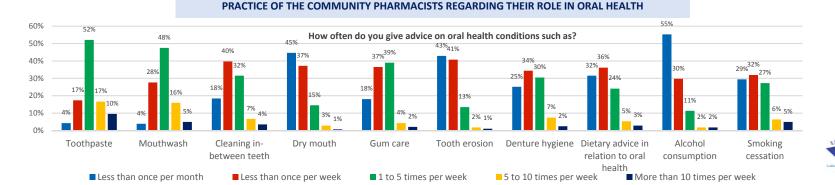


10% 20% 30% 40% 50% 60% 70% 80% 90% 100% 0%

How do you rate your level of confidence when giving advice on certain oral health conditions? (very confident/confident)



**Confidence & Perspectives of the community** pharmacists regarding oral health



USJ-LPCQM & OPL







### The 7-Star Pharmacist A World Health Organization Concept

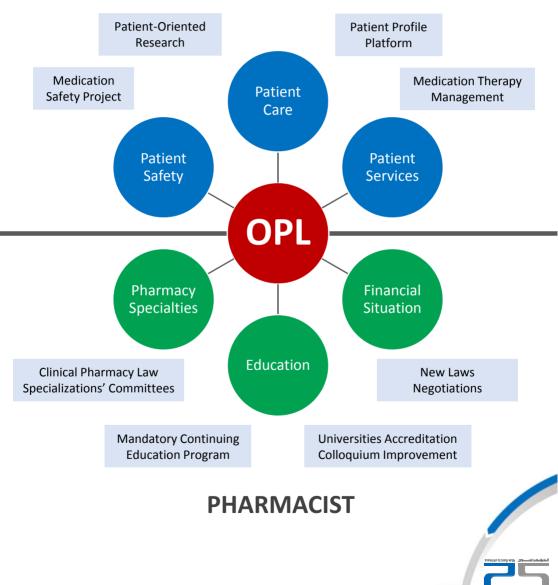
Caregiver **Decision-**Leader Maker Commu-Teacher Pharmacist nicator NEW Life-Long Manager Learner Researcher

NOVEMBER 2017

**OPL Scientific Committee** 

**OPL Priorities** For a Better Profession and Patient Care

PATIENT



OPL Scientific Committee. November 2017

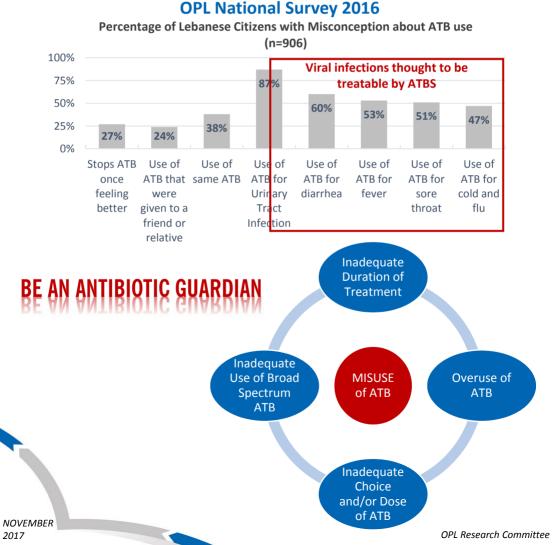




### **Antibiotic Resistance Awareness**

### The problem

- Antibiotics treat infection by killing bacteria, but bacteria are fighting back leading to antibiotic resistance.
- Antibiotics are becoming less effective, which means more deaths, side effects, new infections and higher medical costs.





### Antibiotic Resistance: Take These Simple Actions



- Antibiotics don't kill viruses
- Inflammation is not always a sign of bacterial infection



- Antibiotics are not Over The Counter medicines
- Take antibiotics as prescribed
- Don't stop once you feel better
- Never share them with others



Wash your hands regularly



Prepare food hygienically



Avoid close contact with sick people



Keep vaccinations up to date



Spread the word, tell your friends and family about antibiotic resistance



OPL Research Committee. November 2017



# CIMA

### التوعية على مقاومة المضادات الحيوية

### المشكلة

- المضادات الحيوية تعالج العدوى عن طريق قتل البكتيريا. ولكن المشكلة أن البكتيريا أصبحت تقاوم المضادات الحيوية.
- أصبحت المضادات الحيوية أقل فعالية، مما يعني المزيد من الوفيات، والآثار الجانبية، والعدوى الجديدة وارتفاع التكاليف الطبية.

#### دراسة لنقابة صيادلة لبنان – ٢٠١٦







### مقاومة المضادات الحيوية: اتخذ هذه الإجراءات البسيطة



- لا تصرف المضاد الحيوى دون وصفة طبية
- إلتزم بإستخدام المضاد الحيوي كما هو موصوف بالوصفة الطبية
  - لا توقف العلاج عند الشعور بالتحسن
    - لا تشارك الدواء مع الاخرين •



- تذكر أن المضادات الحيوية لا • تقتل الفبر وسات
- الالتهاب لبس دائماً علامة عدوى ىكتىرىة











إحترم معايير النظافة عند إعداد الطعام



اغسل يديك بإنتظام



انشر الوعى، أخبر عائلتك وأصدقاءك عن مقاومة البكتيريا للمضادات الحيوية

> OPL Research Committee. November 2017







### **Blood Donation** Donor Selection Criteria

#### Who Can?

Most people can give blood. People in good health, aged 18 to 65 and weigh at least 50kg for women and 60 kg for men, can donate. They can repeat the process every 8 weeks: up to 4 times a year for women and 5 times for men.

#### Who Can't?

There are many reasons to be rejected while attempting to donate blood. In simple terms, they fall into 2 main categories: the ones linked to the donor's health, and the others linked to the patient's.

### **Medication Deferral List**

## Donors should tell if they are taking now or if they EVER took any of these medications:

- Finasteride
- Isotretinoin
- Growth Hormone (GH)
- Bovine insulin
- Hepatitis B Immune Globulin
- Clopidogrel or Ticlopidine
- Piroxicam







### **Donors Should Not Give Blood If:**

- They have donated blood more than five times in one full year.
- They have undergone a surgery in the last 6 months.
- They have any chronic liver, lung, thyroid or heart disease.
- They have had a personal history of cancer.
- They have had a personal history of epileptic seizures.
- They have been diagnosed with a blood-borne disease (thalassemia, hemophilia...)
- They have a manifesting allergy.
- They have had a previous infection of hepatitis B, C, or malaria.
- They have ever tested positive for HIV or think they might be at risk.
- They have had unprotected sexual activity with multiple partners.
- They have lost significant weight or have noted a persistently unexplained elevation of temperature.
- They have suffered from diarrhea within the last week.
- They have received any vaccine (flu, chicken pox, hepatitis...) within the last month.
- They have taken aspirin or any antibiotics in the past week.
- They have sniffed or injected yourself with drugs.
- They have had a needle, razor or blade accident tainted with foreign blood in the past year.
- They have had a piercing or tattoo within the last 12 months.
- They have been to any Western, Central or Southern African country.
- They are pregnant or have had a baby in the last 9 months.







### SOFT SKILLS: Improve Your Communication

- **1. Stop talking** you can't listen while you are talking.
- 2. Understand the other person put yourself in his place.
- 3. Ask relevant questions when you need clarification.
- 4. Don't interrupt.
- 5. Observe the other person's gestures and reactions.
- 6. Leave your emotions behind (if you can); your own private problems and worries may prevent you from listening well.
- 7. Control your anger.
- 8. Get rid of distractions like pencils, papers, etc.
- **9. React to ideas not to a person.** His ideas may be good even if you don't like him as a person.
- **10. Listen to how something is said;** his attitudes and emotional reactions may be more important then what is said in so many words
- **11. Understand his personality as he talks** you may find out what he likes, his motivations, etc.
- **12. Avoid jumping to assumptions;** they can get you into trouble. Don't assume that he did not say what he meant.
- **13. Avoid hasty judgement;** wait until all the facts are in before making any judgement.





## **Advanced Patient Care**

Lebanese Advanced Patient Profile & Medication Therapy Management

### Step 1: Lebanese Advanced Patient Profile (LAPP) Background and Targeted Patients

### Background

In order to promote the role of the pharmacist in patient care, the Lebanese Order of Pharmacists is developing a new web service: the Lebanese Advanced Patient Profile online platform. This platform will offer access to needed patients' information in order to help community and hospital pharmacists to better follow up on their patients through the provision of Medication Therapy Management (MTM) services at a later stage. Pharmacist will be able to:

- Deliver the right prescribed medication to the patient
- Check the adequacy of doses and timing
- Avoid potentially harmful drug interactions
- Ensure patients' adherence to the physician's recommendations and the right regimen
- Follow up with the patient on medication efficacy in collaboration with the prescriber
- Control medications side effects

### Which Patients Benefit The Most From LAPP?

- Patients with chronic diseases and complex medication regimens (multiple comorbidities, polypharmacy)
- Patients experiencing adverse events from their medications
- Patients who are frequently admitted to hospital
- Patients who received transfer of care (medication reconciliation)
- Patients who have difficulty understanding and adhering to their medication regimens
- Patients with high-risk medications

https://www.facebook.com/groups/277366512763268/



### **Step 2: Medication Therapy Management (MTM)** Description and Pharmacist's Responsibilities

### **Description**

Medication Therapy Management (MTM) provides a standard of care that ensures each patient's medications (prescription, vitamins, overthe-counter, and herbals) are individually assessed to determine that each medication is appropriate for the patient, effective for the medical condition, safe given the comorbidities and other medications being taken, and able to be taken by the patient as intended.

#### Why to Implement in Pharmacies?

- For a more holistic approach to patient care
- For the need to coordinate medications (prescription, vitamins, overthe-counter and herbals) prescribed by multiple specialists

#### What Are Important Goals of MTM in Pharmacies?

- Prevent the use of unnecessary medications
- Ensure the use of effective medications (appropriate dose, route, and duration)
- Minimize toxicities
- Enhance patient adherence

### The Pharmacist Will Have To

- Meet with the patient to review the medication history
- Educate the patients on their medical conditions
- Connect indication for medication (reason for use) to specific medication, dose, duration, and actual outcomes for each medical condition
- Create an action/plan for each medical condition in collaboration with the prescriber
- Report and document MTM interventions











### أهداف ونطاق التطبيق

- تتبع، كشف، تحقيق، تحليل وإقامة علاقة سببية بين أي دواء/ منتج صحي وحدث / مفعول جانبي.
- سيشكل قاعدة بيانات وطنية التي ستحال نتائجها إلى قاعدة البيانات الدوائية العالمية التي تديرها منظمة الصحة العالمية مع UMC (قاعدة بيانات اليقظة الدوائية العالمية).

لأي سؤال، يرجى التواصل عبر الهاتف: 01/611344 | الفاكس: 01/611342 | medication.safety@opl.org.lb | 01/611342



### المفاعيل الجانبية المشتبه بها التي يجب الإبلاغ عنها جنير متوقعة منابع منها التي تحب الإبلاغ عنها المنتجات عير متوقعة المنتجات الصحية التي تم تسويقها حديثاً (منذ 3 سنوات او أقل)

#### المنتجات الصحية المعنية

الأدوية التي تعطى مع أو من دون وصفة طبية المنتجات من أصل بيولوجي مثل اللقاحات ومشتقات الدم المواد المشعة وتلك المستخدمة في التشخيص الفيتامينات والأعشاب الشوارد والأمصال مستحضرات التجميل

