# **Order of Pharmacists of Lebanon**



# 20th Pharmacist Day PHARMACY PRACTICE: 2020 VISION

## **ACADEMIA SECTION**

#### Mission:

To advance the education, training and lifelong learning of pharmacy students, pharmacists and scientists enabling them to work in partnership with other health professionals to promote research in the pharmaceutical field and to enhance quality of life through improved health outcomes

#### Vision:

To be recognized, in the Middle East region, as Leaders in pharmacy education, research and service and to collaborate effectively with partners in the healthcare system to promote the discovery, development and appropriate use of medications for the welfare and safety of the public

#### Main Objectives:

- Develop professional standards of practice
- Promote creation and dissemination of knowledge based on the research in the pharmaceutical, biomedical and clinical sciences
- Enhance Teaching/Learning abilities of pharmacists

#### **Action Plan:**

#### 2014-2015:

- · Establish Academic Pharmacists committee at OPL
- Set education workshops topics and calendar

#### 2015-2016:

- Establish a research center/unit in the OPL
- Set Professional standards of practice
- Set a list of recommended CE topics based on updates in the clinical and pharmaceutical fields

#### 2016-2017:

- Set a path for students career orientation
- Design and develop qualifying entrance to practice exam that allows graduates to enroll in the OPL
- Work on path for Academic development in CE and in new specialties

#### 2017-2018:

- Promote tailoring of courses in Universities based on market needs

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- Follow up achievements of the committee and formulate new recommendations

## **COMMUNITY PHARMACY SECTION**

#### Mission

- Assist pharmacists in the securing, delivering and dispensing of medicines and health products
- Help pharmacists in providing effective medication therapy management (MTM)
- Maintain and improve professional performance
- Improve integration of care to ensure access to quality healthcare
- Initiate awareness campaigns to the public

#### Vision

- Acknowledge the pharmacy for the added value it brings to healthcare
- Optimize patient outcomes and provide effective, rational and safe use of medicines

# **Main Objectives**

- Improve the professional standards of pharmacy
- Encourage realization of the social aims of the profession as a part of public health and as a pharmaceutical service to the community
- Provide and exchange information within the whole medical body
   Create complementary relationship between community pharmacists

• Increase the spirit of belonging of community pharmacists to the

pharmaceutical societyImprove socio-economic status of community pharmacists

## **Action Plan**

#### 2014

- Pharmacist's presence during all shifts, implementing the law
- Approve and apply the unified prescription system among all professionals
  - Adequate access to quality medicines, guaranteed by a safe and secure
  - distribution system
     Remunerate pharmacies according to the expertise and complexity of
  - the care provided
    Dispense vaccines and hormones exclusively in pharmacies, thus applying the law
    Update and apply the protocol between pharmacies and agents and
  - drugstores
     Establish Community Pharmacy committee at OPL

# 2015

- Deliver patient-centered services in cooperation with other healthcare professionals, in areas such as health promotion, disease prevention and chronic disease management
- Set all the professional criteria for the software in the pharmacies
   Provide a book for good pharmacy practice tackling all the below
  - mentioned topics:

    o Guidance for premises
    - o Guidance for staff and supervision
    - o Guidance for services and system operations
    - o Guidance for governance and quality assurance
- Update criteria for opening new pharmaciesUpdate non-prescription list for MOH approval
- Establish a well-validated cold chain system
   Initiate a security system for all pharmacies
- Initiate a security system for all pharmaciesEstablish well scheduled awareness campaigns

# <u> 2016</u>

- Administration of vaccines & hormones in pharmacies
- Administration of vaccines & normones in pharmacies
   Provide code of ethics book, thus increasing awareness of all rights and obligations of the profession

Last but not least, our vision 2020 for a community-based pharmacist is to be acknowledged as:

- $\bullet \;$  An expert in pharmaceutical care, pharmacotherapy and health promotion
- A professional communicator to patients, other healthcare providers and decision-makers
- A deliverer of high quality of products, services and communication
- An excellent communicator of the outcomes to professional colleagues

## **HOSPITAL SETTING SECTION**

#### Mission:

Commitment to ensure safe, effective, and affordable medication use in our hospitals

#### Vision:

Improve patients' wellbeing and medication management therapy by optimizing the role of pharmacists in providing direct patient care

### **Main Objectives:**

- Optimize Patients' centered care
- Improve Quality and Safety
- Increase operational efficiency
- Promote leadership in medication management
  Ensure proper credentialing, development and training
- Apply technology and automation
- Collaborate with healthcare team
- Develop framework for Pharmacists in the Hospital Settings

#### **Action Plan:**

# 2014-2015:

- Establish Pharmacist in Hospital Setting committee at OPL
- Establish a law defining duties, rights and responsibilities of the pharmacist working in the hospital sector including the chief pharmacist, assistant pharmacist and clinical pharmacist
- Enhancing the role of the hospital pharmacist in regulatory committees in the MOH

## 2015-2018:

Increase the number of specialized pharmacists working in the hospitals

# By 2020:

Improve patient care through effective use of pharmacists as direct care providers and enhance public demand for clinical pharmacist services

## MEDICAL LABORATORY SECTION

#### Mission:

- Provide the most accurate results and support to caregivers, in a timely way to enable Healthcare Providers to take advantage of what is achieved in the laboratory field
- Shift medicine from reaction to prevention and from disease to wellness (wellness screening)

#### Vision:

- Set Laboratory Medicine as a part of a multi-disciplinary team at the center of healthcare
- Implement continuous quality improvement through the promotion of the "Quality Culture" among our professionals and spreading the accreditation system to all medical laboratories

#### **Main Objectives:**

- Build on member professionalism to provide quality services to patients
- Develop skills, competences, qualifications of medical laboratory pharmacists and doctors
- Improve scientific standards, publications, education & communications
- Communicate with healthcare providers and public, on leading, innovative scientific achievements
- Regulate the laboratory work to comply with good practices by adhering to applicable laws, regulations, and standards established by leading manufacturers, health authorities and international scientific organizations

#### **Action Plan:**

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Establish Medical Laboratory committee at OPL

#### 2015

- Implement the Continuous Education Program
- Education and management support by a dedicated team: in providing solutions to scientific and technical problems, in establishing standards for good laboratory practice
- Implement ISO 15189 accreditation in hospital and private medical laboratories
- Control the origin, quality and reliability of all laboratory reagents sold on the Lebanese market
- Promote the carrier of young medical pathologists specialized in BioMedical engineering and IT

#### 2015-2016:

- Implement code of ethics among all professionals in the laboratory field, Pharmaceutical Companies and local distributors of laboratory reagents
- Implement a mandatory National External Quality Control
- Discuss the role of clinical pathologists in supervising the quality of point of care testing in hospitals and in the community
   Review the pricing of medical laboratories analyses
- Review the minimum salary allowed for young and senior pathologists working in hospitals (fees separation)

#### 2017-2018

- Promote sub-specialties to acquire knowledge in other fields then clinical chemistry, such as transfusion, transplantation, informatics, genetics, virology, molecular pathology, and hematology
- Set a plan to avoid sending specialized tests to be done abroad
- Promote the collaborations with international organization for standardization, informatics, professional leadership development, and engagement with clinical organizations
- Set an Education and Management Division to:

   Promote analytical quality and laboratory management
  - Promote analytical quality and laboratory managemen
     Clinical molecular biology, flow cytometry courses
  - o Promote evidence-based laboratory medicine
  - o Education and curricula development
  - o Distance learning programs
  - Support for neighboring Arab countries
     Visiting lecturers programs
- Encourage the involvement of our laboratories in the surveillance of food and water safety

#### 2019

Win the battle against malpractice and dichotomy

#### 2020

- Introduce the shared technical platforms, which will lower the cost and allow the introduction of very challenging new technologies
- Create highly specialized laboratories
- Promote the young scientists careers into new laboratory fields

The introduction of change is challenging...

## MEDICAL PROMOTION SECTION

#### Mission:

Provide information in a transparent, accurate and timely way to enable Healthcare Providers to take advantage of what is achieved in medical science

#### Vision:

Improve the quality of life of patients through providing the ultimate drugs prescribing information

#### Main Objectives:

- The marketing of pharmaceutical products should be highly regulated to comply with good marketing practices by adhering to applicable laws, regulations, industry codes and internal processes and standards established by the health authorities and pharmaceutical companies
- Develop Standards of Practice
- Promote Carrier Path of Pharmacists working in the field

# **Action Plan:**

- 2014:
- Establish the Medical Promotion committee at the OPL
- Reinforce application of article No. 73 in the pharmacy law, restricting the employment of pharmacists in the medical promotion field

# <u>2015:</u>

- Mapping the different Career Pathways: Sales, Marketing and Medical Promotion
- CE Program setting in coordination with CE Committee at OPL

## <u>2015-2020:</u>

Guiding pharmacists in promoting from one position to another such as: Medical Representatives, Product Specialist, Field Force Supervisor, Sales Manager, Business Unit Manager, Marketing Manager, Medical

Science Liaison, Clinical Research Associate, and Clinical Trial Manager

## 2016-2020:

<u>2016-2020:</u> Introduce medical promotion as part of the pharmacy curriculum in the universities, and part of the pharmacy clerkship (4th or 5th year pharmacy)

# 2016-2017:

Implement code of ethics and compliance among all pharmaceutical companies' namely local distributors

# REGULATORY AFFAIRS SECTION

#### Mission:

• To support pharmaceutical companies meeting legal requirements imposed to maintain safety and efficacy in pharmaceutical products

### Vision:

• To be the cornerstone in protecting public health

#### **Main Objectives:**

- Introduce Regulatory Affairs as a career option before graduation
- Develop highly qualified specialized Regulatory Professionals
- Create a clear career path for pharmacists working as Regulatory
- Establish the code of ethics for Regulatory Affairs Professionals
   Work within a comprehensive framework of Regulatory Affairs
- Work within a comprehensive framework of Regulatory Affairs in Lebanon
- Act in accordance with up to date pharmaceutical regulations at the level of international standards

# Action Plan:

#### <u>2014</u>

- Establish Regulatory Affairs committee at OPL
- Enforce the implementation of amended article 73 requiring companies to establish scientific offices and to assign a Lebanese legal pharmacist for administration

# 2015

- Issue regulations imposing on companies to employ Regulatory Affairs Professionals
- Collaborate with MOPH to issue a ministerial decision defining Regulatory Affairs work
   Introduce Regulatory Affairs as an elective training in the pharmacy
- curriculum

   Set CE module for Regulatory Affairs and organize workshops, trainings and peer group discussions

# <u>2016:</u>

- RA career development through university diplomas and master degrees covering all RA job aspects:
  - o Master of Science in Regulatory Affairs o Regulatory Affairs certificate: Medical devices
    - o Regulatory Affairs certificate: Medical devices o Regulatory Affairs certificate: Pharmaceuticals
    - o Regulatory Affairs certificate: Food Supplement
    - o Regulatory Affairs certificate: Cosmetics
    - o Diploma: Pharmaceutical Regulatory Affairs and Quality
  - Operations
    Promote and support the issuing of the Regulatory Affairs Code

# <u>2017:</u>

of Ethics

- Collaborate with OPL over years 2015-2017 to prepare a project to submit to Regulatory authorities to update registration requirements
   Promote and support the issuing of the National Pharmacovigilance
- Setting
   Promote compliance and implementation of the Regulatory Affairs
  Code of Ethics

# 2018

Registration

- Promote compliance and implementation of the Pharmacovigilance system
   Collaborate with MOPH to update laws and regulations in light of the
- 2019-2020:

   Collaborate with NSSF to update criteria of products enlisting in

project to be submitted by the OPL

 Collaborate with NSSF to update criteria of products enlisting in reimbursed list
 Collaborate with MOPH to update laws and regulations on FS